

Make it Mid-Century SparkleLam™ Use and Care Guidelines

Note: Warranty applies to both SparkleLam™ and SparkleStar™ products by Make it Mid-Century.

All countertop materials are subject to wear based on high use and SparkleLam™ is no exception. The following guidelines will have you enjoying your SparkleLam™ for years to come:

- **Scratch and impact protection** –SparkleLam™ is resistant to scratches and dents under normal use conditions.

ALWAYS USE CUTTING BOARDS, CHOPPING BLOCKS OR OTHER PROTECTIVE SURFACES.

- Do not chop, slice, pound, or hammer on any laminate surface.
- Knives or other sharp utensils may slice or scratch the surface.
- Heavy blows from a hammer or meat tenderizer may crack or gouge the surface.

USE PLACE MATS, TRIVETS, OR SIMILAR ON LAMINATE SURFACES WHEN NECESSARY.

- Ceramics and objects with abrasive bases can cause scratching and premature wear – do not slide these items across the surface.
- Follow recommendations for cleaning – do not use abrasive cleaners, steel wool, sandpaper, or scouring pads (see cleaning section for more information).
- **Hot objects** –Like all laminate, hot items should not be set directly on a SparkleLam™ countertop. This includes items such as cookware that has been used on the stove, in the oven or microwave, electric skillets, waffle irons, curling irons, flat irons, or hot rollers. Prolonged exposure to hot items may cause laminate to burn and/or delaminate from the substrate.

ALWAYS USE A TRIVET, INSULATED HOT PAD, OR OTHER PROTECTIVE DEVICE UNDER ANY HOT OBJECT.

- **Cleaning and maintenance** – Every countertop material has maintenance and cleaning requirements and SparkleLam™ is no exception. A light wipe-down with a damp sponge or dish cloth after use is usually all it will need. Here are some other basic rules:
- Wipe up spills right away, especially if they are potentially staining such as coffee, tea, fruit punch, beets, etc.
- Use only a mild cleanser such as dish soap, 409 or other countertop cleanser to clean the countertop. Do not use abrasives such as powdered cleaning products. If your product leaves a residue (like soap) follow up with clean water on a damp sponge and then wipe dry.
- Never leave a Brillo® pad or other metal cleaning pad sitting on the counter as they might leave rust stains.
- Don't leave liquid sitting on seams.
- Don't get harsh chemicals on the countertop such as ceramic cooktop cleaners, oven cleaners, coffee pot cleaners, limescale removers, rust removers, etc.
- If you do get a stain on your counter, create a 3:1 mix of baking soda to water and apply to the stain. (Do not scrub as baking soda is an abrasive.) Let it sit for 3-5 minutes. If your stain is not removed, repeat, and let it sit overnight. You may need to repeat several times, but stains will fade if applied over a period of days.

Make it Mid-Century SparkleLam™ Limited Warranty

This warranty is effective as of May 18th, 2022, for Make it Mid-Century SparkleLam™ sheets ordered on or delivered after said date.

- **Standard Interior Applications** – Make it Mid-Century (“Manufacturer”) warrants that under normal wear and use the workmanship and materials used in the SparkleLam™ product purchased from the Manufacturer will not delaminate, peel, blister, or crack for a period of five (5) full years from the date of purchase. Fabrication must comply with ANSI NEMA Standards Publication LD 3-2000. All sinks must be drop-in style and not undermount.

(NOT PRORATED)

PLEASE NOTE THAT SOME DEGRADATION OF MATERIALS AND COLOR OVER TIME IS CONSIDERED NORMAL WEAR, THEREFORE THIS LIMITED WARRANTY APPLIES TO QUALITIES THAT CAN BE DETECTED VISUALLY FROM A NORMAL VIEWING DISTANCE.

In the event that the product does not perform as warranted:

- (a) Manufacturer shall be allowed to conduct an on-site inspection and investigation, or be provided digital images of defects,
- (b) Manufacturer shall work directly with the end-user to resolve any warranty matter,
- (c) The sole remedy will be the repair or replacement of the defective product at the sole discretion of the Manufacturer, and/or,
- (d) The repair or replacement by Manufacturer shall be limited to the remanufacture and shipment of the replacement or repaired product to the site of the end-user's product

This warranty only applies to the manufacture and material used in the manufacture of the product. Manufacturer shall not be liable for any other cost, including but not limited to installation, labor or other costs or expenses. Any repair or replacement shall be warranted for a period of up to the remaining life of the original warranty. Further, the repair or replacement costs incurred by Manufacturer shall not exceed the purchase price paid for the product.

This warranty shall not apply to defects or damage arising from any of the following:

- 1. Accidents, abuse, or misuse
- 2. Willful destruction or acts of God
- 3. Improper fabrication or installation

NO OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE MADE, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCES SHALL MANUFACTURER BE LIABLE FOR ANY LOSS OR DAMAGE ARISING FROM THE PURCHASE, USE OR INABILITY TO USE THIS PRODUCT, OR FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. NO ONE, INCLUDING BUT NOT LIMITED TO ANY AGENT OR EMPLOYEE OF MANUFACTURER, HAS THE AUTHORITY TO MODIFY THE OBLIGATIONS OR LIMITATIONS OF THIS WARRANTY.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state, therefore, some of the limitations stated above may not apply to you.